

# PROCEEDINGS OF THE CITIZEN FORA

Theme: Annual Progress Review and Planning for FY 2025/2026

Date: 14 May 2025

Venue: Nyamira Municipal Hall



## 1. Opening Remarks

The Municipal Manager opened the forum by emphasizing transparency, accountability, and participatory governance. He noted that the purpose of the meeting was to review progress achieved during the financial year, assess challenges encountered, and gather citizen input to inform priorities for FY 2025/2026. The Manager reiterated that citizen feedback is central to responsive and inclusive municipal governance.

## 2. Progress Presentation

The Municipal Economic Planner, Hesborn Ogeto, presented an overview of key achievements during the financial year. Highlights included ongoing construction of the municipal fire station, rehabilitation and upgrading of selected roads and drainage systems, expansion of solar street lighting in selected wards, and incremental improvements in waste management services.

Progress in climate resilience initiatives was also reported, including desilting of drainage channels and initiation of urban greening activities. Budget absorption rates and project implementation timelines were briefly discussed, noting areas where delays had occurred due to procurement and funding constraints.

## 3. Citizen Feedback

### a) Project Implementation

Participants expressed appreciation for visible improvements in road infrastructure and street lighting, noting enhanced mobility and security. However, concerns were raised about delays in some drainage projects and uneven distribution of development projects across wards. Residents requested clearer timelines and improved communication regarding project status.

### b) Service Delivery

Citizens called for expansion of water supply coverage, particularly in underserved peri-urban areas. There were also concerns regarding customer service responsiveness at municipal offices and the need for improved complaint handling mechanisms.

### c) Budget Transparency

Participants emphasized the importance of accessible and simplified budget summaries to enhance public understanding of municipal expenditures. There was a request for quarterly progress updates to strengthen accountability.

d) Priorities for FY 2025/2026

Key priorities identified by citizens included scaling up flood mitigation projects, expanding employment creation initiatives, strengthening waste segregation and recycling programs, and accelerating market modernization efforts.

**4. Municipal Responses**

The Municipal Manager acknowledged the feedback and committed to improving communication through publication of quarterly progress briefs and enhanced use of public notice boards and digital platforms. It was confirmed that climate-resilient infrastructure, particularly drainage and flood mitigation, would remain a priority in the next financial year.

The Municipality further committed to strengthening project supervision and monitoring mechanisms to reduce implementation delays. Efforts to expand water supply infrastructure would be pursued in collaboration with relevant county departments and service providers.

**5. Resolutions**

The forum resolved that citizen-prioritized projects should guide budget formulation for FY 2025/2026. It was agreed that transparency mechanisms, including regular reporting and public updates, should be strengthened. Participants further resolved that quarterly Citizen Fora should remain institutionalized as a formal governance practice to sustain participatory planning and accountability.

The meeting concluded with appreciation to residents, stakeholders, and municipal staff for their continued engagement in shaping the development trajectory of Nyamira Municipality.

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Signature \_\_\_\_\_



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